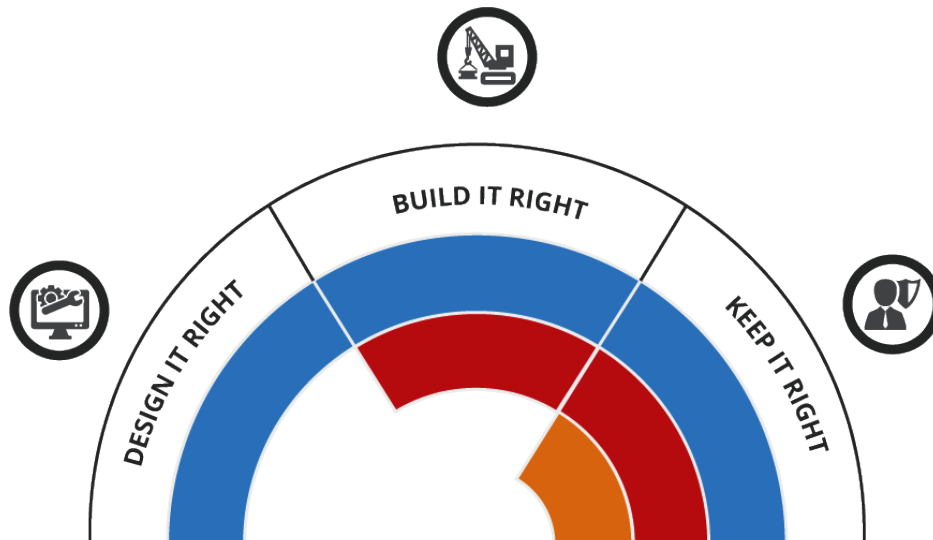




Useful in Every Phase of Your Project Lifecycle

Service & Maintenance Automation for Physical Security

Viakoo is a purpose-built solution for your access control and video surveillance applications, helping you design an expansion, build a new installation, and maintaining high levels of reliability and performance of your existing environments. With Viakoo you can become Proactive, Preemptive, and Predictive with lots of supporting information and tools. All automatically.



VIAKOO
Proactive
for Physical Security

RECOVER QUICKLY FROM FAILURES

- Notification of critical physical security failures via email
- Auto-diagnostics
- Fix-It recommendations

VIAKOO
Preemptive
for Physical Security

GET IN FRONT OF PROBLEMS BEFORE THEY BECOME FAILURES

- Preemptive advisory tickets
- System details
- Ticket management
- Centralized management via single dashboard
- Includes all the features in Viakoo Proactive

VIAKOO
Predictive
for Physical Security

IDENTIFY PERFORMANCE BOTTLENECKS AND ENSURE COMPLIANCE

- Predictive QoS metrics
- Advanced diagnostics
- Inventory/compliance reporting
- Includes all the features in Viakoo Preemptive

The "Old Way" just doesn't cut it anymore.

Physical security failures can't be tolerated, and with today's technology it never should.

Save yourself time and trouble. Step up to the New Way

Viakoo is purpose-built for alerting you when something goes wrong anywhere in your physical security network, and helping you resolve the problem quickly.

Multi-vendor interoperability is fundamental in the real world.

A single vendor self-test health check is great in a demo but doesn't scale in the real world.

Viakoo Interoperability

Access Control: Check website for details

VMS: Most; check website for details

Operating Systems: Windows, Linux (selected)

Servers: x86

Camera Devices: All IP

Switches: Most; check website for details

Encoders: Most; check website for details

	OLD WAY	NEW WAY	YOUR BENEFIT
When problem is found	End user randomly finds some of the problems	Automation finds all the problems	No more surprises, like missing video
How problems are diagnosed	Limited tools; guesswork and experience	Scientific analysis	Avoid unneeded repairs; saves time & money
How to decide on a fix-it plan	Manual analysis	Computer analysis	Time saving & consistent results
How the team stays informed	Ad hoc, email	Task management via phone app	Less confusion & wasted time

	VMS Self-test Health Check	IT Monitors	Viakoo
Multi-vendor interoperability	●	●	●
One component or system-wide	● VMS only	● Device Only	● System-Wide
Application Uptime Measure	● VMS only	● Device Only	●
Automated diagnostics	●	●	●
Physical security task mgmt	●	●	●
System issues leading to lost frames	●	● Device level	●
Network issues leading to lost frames	●	● Device level	●
Root Cause Analysis	●	●	●
Specific Corrective Action	●	●	●

● Complete ● Partial ● Not Available

About Viakoo

Viakoo is the leader in automated solutions for physical security diagnostics and management. Our award-winning products are used at the most critical physical security environments in the world, including ports, universities, hotels, casinos, and Fortune 500 enterprises.

